

Grow with Google

IT Professional Certificates

Agenda

Origin story

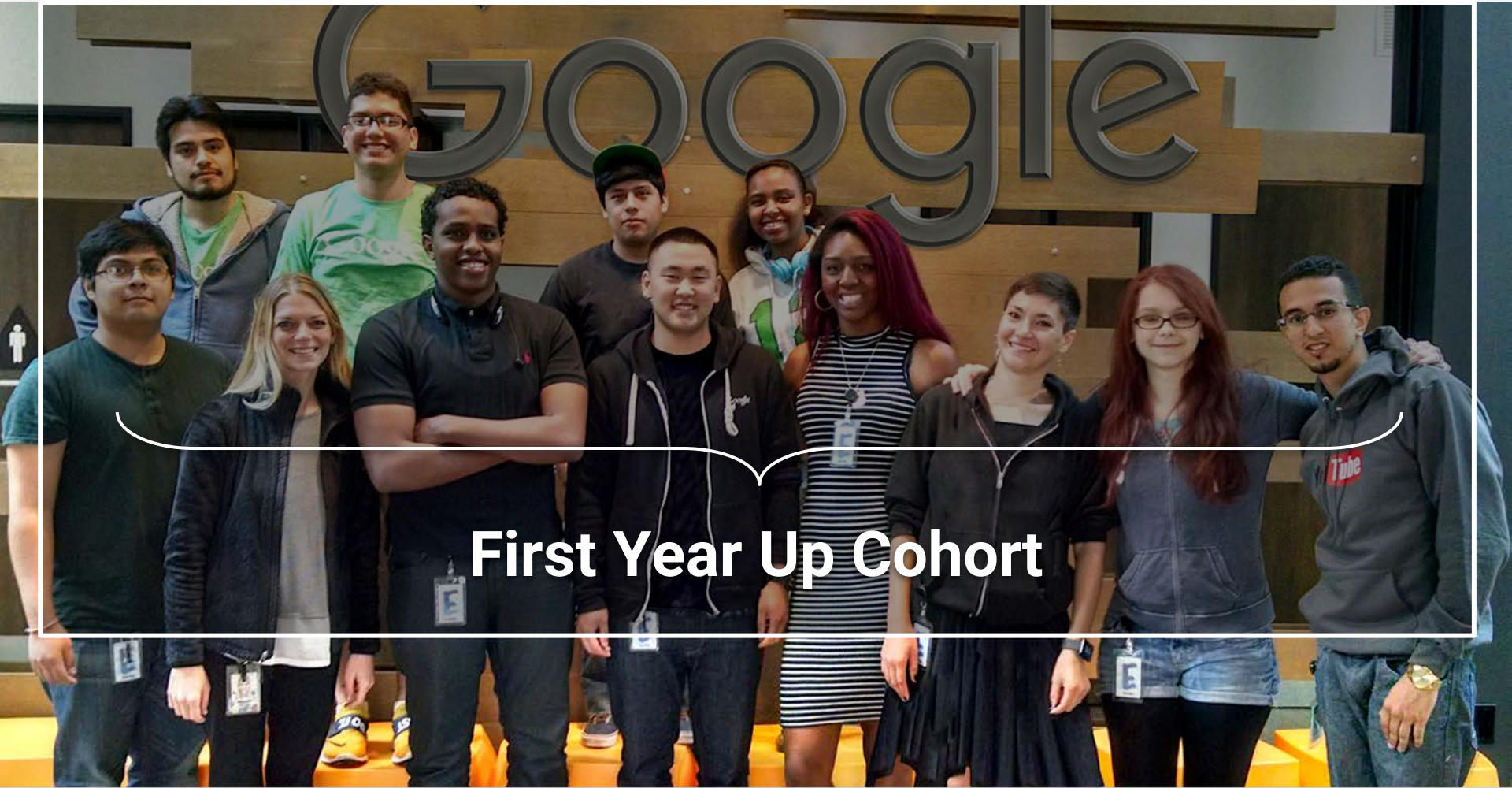
Overview

Impact

How to get involved

Questions

Origin story



First Year Up Cohort



An industry-wide call to action

21,500+ open entry-level IT support roles nationally and ~21,916* in Texas alone

Most entry-level IT support roles do not require a four year degree

Learners need access to hands-on, remote training

Employers need a diverse pipeline of IT candidates

Overview

Google IT Support Professional Certificate



Google

coursera

Google IT Support Professional Certificate

Comprehensive courses



For beginners with basic tech skills



29 weeks



10 Hours /week



64 Hours of Video



176 Assignments



26 Interactive labs



31 Coding assignments

Technical Support Fundamentals

The Bits & Bytes of Computer Networking

Operating Systems & You: Becoming a Power User

System Administration & IT Infrastructure Services

IT Security: Defense Against the Digital Dark Arts

Novel product

Makes no revenue to Google

Does not teach Google products/services

Strong focus on D&I

Hands-on, practice-based approach

CompTIA recognized



Novel approach



10K .Org Scholarships

- Released to veterans, refugees, low-income learners at leading nonprofits
- Includes overhead for wraparound supports
- Financial aid also available to those who qualify



Community College Model

- Integrated into Community Colleges
- Via a .Org grant to Jobs for the Future
- Strong proxy for economic opportunity



Pathway to Jobs

- Cert completers can share profile with employers
- Companies represent multiple verticals

Google IT Automation with Python Professional Certificate

 **29**
weeks

 **19** graded
Qwiklabs

 **24**
hours of video

 **5**
hours/week

 **8**
interactive labs

 **1** capstone
project

Crash Course on Python

Using Python to Interact with the Operating System

Introduction to Git and GitHub

Troubleshooting and Debugging Techniques

Configuration Management and the Cloud

Automating Real-World Tasks with Python

Impact

Impact

300,000+ enrollments

61% do not have a 4-yr+ college degree

~45% in lowest income tertile

58% African American, Latino, female, or veteran

2.5x the completion rate of comparable content on Coursera

80% positive career outcome

Employers

Walmart



PNC BANK

Bank of America



Google

hulu

Sprint



intel



H&R BLOCK



target



Veterans United[™]
Home Loans

Infosys



GE Digital



TEKsystems

Our people make IT possible.

An inclusive talent pipeline

A robust candidate pool through access to highly qualified talent, many from nontraditional backgrounds

Opportunities to participate

Invitations to participate in interview days and send email campaigns about your open roles to program completers

Recruiting tools

Exclusive access to post open entry-level roles on a job board, visible only to those who complete the Google Certificates, and the ability to review learner profiles

Recognition

A “Google participating employer” digital badge that you can post on your company website

As a participating employer, you'll receive:

How to get involved

grow.google/employers

Grow with Google

Overview

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Latest

About

Together we help create career opportunities for everyone

Google's IT Professional Certificates foster opportunity for nontraditional IT talent to kickstart a technical career, thanks to our hiring consortium member companies. The program is product agnostic and designed to help people land jobs at any company, across any sector. Become a participating employer to connect with skilled candidates and grow your talent pipeline.

[Become a participating employer](#)

Google IT Certificates Hiring Consortium Interest Form

The Google IT Support Professional Certificate Program welcomes employers of all sizes with a variety of entry-level IT support hiring needs to join our free hiring consortium. We request members' commitment to consider Google IT Professional Certificate completers for entry-level IT roles. Fill out the interest form below to be contacted by a Google representative to learn more.

Point of Contact Details*

Company Information*

Get new jobs for this search by email

☐ I agree to the [Terms of Use](#) and acknowledge that I have read and understand the [Privacy Notice](#)

More Jobs from our partners

[IT Support Technician](#) Staffmark

21 Jul

... IT Helpdesk. Requests may include installing, modifying, and making minor repairs to computer ... Desk Technicians, Laboratory Support Technicians and Infrastructure Administrators as needed

[IT Support Technician](#) Elemental Technology Solutions

19 Jul

We've grown since our opening in 2018 and are looking for a motivated and highly technical Computer ... help develop our team's professional careers in Information Technology. IT Support Technician ...

[IT Support Specialist](#) Vaco Technology

2 Jul

ESSENTIAL FUNCTIONS 1. Creating and managing Service Requests and Incidents through a IT service Management ticketing system a. Answering Inbound Service Calls b. Troubleshooting and Administration ...

[IT Support Specialist](#) Advanced Network Solutions

25 May

... IT Support Specialist to join our Service Desk! * Does the thought of solving problems and ... Our comprehensive and customized IT services and knowledgeable staff help our clients gain a ...

[IT Support Specialist](#) ModusLink Corporation

26 Jun

Responsible for providing PC hardware and software technical and training support, primarily to ... Help local site to be aligned with company standards and policies. Following global IT standards ...



Refine your search

Active Filters

[Clear All](#)

100 Miles



Skills

Access control systems (1)

Amano McGann (1)

Android OS (1)

CVPS (1)

Microsoft Office (1)

[More](#)

State

Tennessee (6)

Country

United States (6)

Professional Certificate

Google IT Support Certifi... (6)

Workplace

Open to Remote (3)

Relocation

Open to Relocation (4)

Profiles in Nashville, TN, USA

6 Results in 29ms

Best Match ▾

**Andrew Gawargy**

Event operation supervisor at Marriott Inc.

Open to Remote Open to Relocation

Nashville, TN, USA

**Patrick Clouse**

Former Equipment Specialist

ASSOCIATE ACCOUNT MANAGER 04 at Towne Park

Open to Remote Open to Relocation

Nashville, TN, USA

**Karina Diaz**

Data center team lead at DB Schenker

Clarksville, TN, USA

**Craig Spencer**

Administrative Assistant

Administrative Assistant at Spencer Commissary

Open to Remote Open to Relocation

Nashville, TN, USA

**Michael Masdeu**

Recently certified, but experienced, IT Support Specialist

Stage Technician at Gallagher Staging & Productions

Open to Remote Open to Relocation

Clarksville, TN, USA

**Eber Pizarro**

IT Support | Google IT Support Professional Certificate

Open to Remote

Fort Campbell, KY, USA



Christian Michael

Mountain View, CA, USA

Google IT Certificate Completer
with a background in customer
service

Bank teller at Bank of America

Contact

Resume

Background

Test

Job experience

● July 2013 - present

Bank teller

Bank of America

Menlo Park, CA, USA

● March 2010 - June 2013

Site administrator

Construction ABC

San Jose, CA, USA

Education

Menlo Park Community College

New Google Career
Certificates, Coming Soon

Data Analyst

Project Manager

UX Designer

grow.google/employers

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Together we help create career opportunities for everyone

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[Become a participating employer](#)

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