



WP Engine

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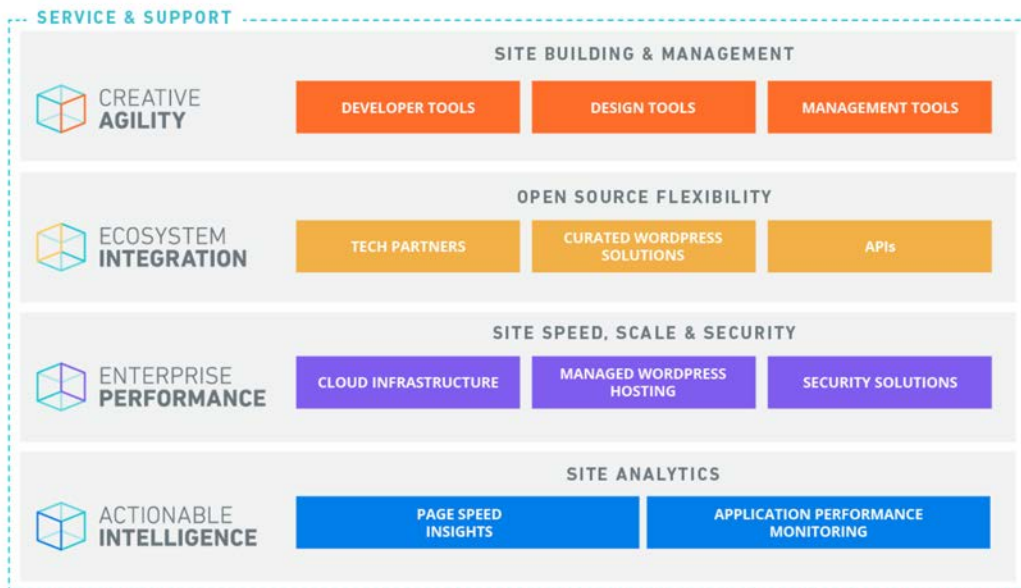


Agenda

1. About WP Engine
2. WP Engine Core Values
3. WP Engine Culture
4. Diversity at WP Engine
5. Benefits at WP Engine
6. Technical Support L1
7. Career Path at WP Engine

About WP Engine

The WordPress Digital Experience Platform that drives your business forward faster.



35%

of all websites on the Internet are
built with WordPress.

WP Engine Core Values

Do the Right Thing

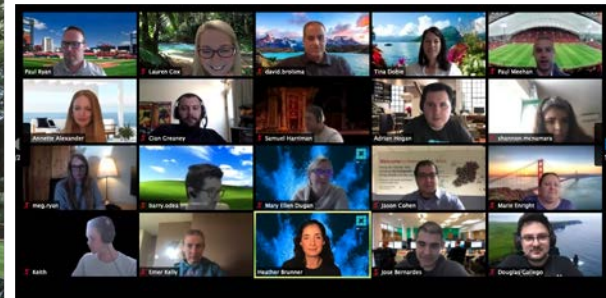
Customer Inspired

Where the Best Get Better

Built to Last

Aspiring to Lead, Committed to Give Back

WP Engine Culture



personal job new themselves
others
core unique
ceo feels best
need
lunch business
awesome
flywheel care
live support life
felt love
seen
good
free
executives
heather fun
values
tech
team
level
leadership
office
anything
benefits
everyone
better family
help amazing
transparency
genuinely
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time



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Diversity at WP Engine

66%

of our **leadership team** are
women.

30%

of our employees **do not have a**
college degree.

33%

of our employees are **people of**
color.

8%

of our employees **identify as**
LGBTQ.



Benefits at WP Engine

Perks And Benefits



Lunch

Free Catered Meals



Vacation

Generous PTO



Health Benefits

100% paid employee Medical,
Vision, Dental, Life Insurance,
STD/LTD, Fertility Benefits



401k

401k provided



Pet Insurance



Gym

Discounted gym membership



Family Leave

16 weeks for primary
caregivers, 5 weeks for
secondary

Technical Support L1

What we look for

- Positive energy and enthusiasm
- **Technical aptitude**
- **Troubleshooting and problem solving**
- Communication and organizational skills
- Great teammate
- **Curious and driven**
- Adaptable to change

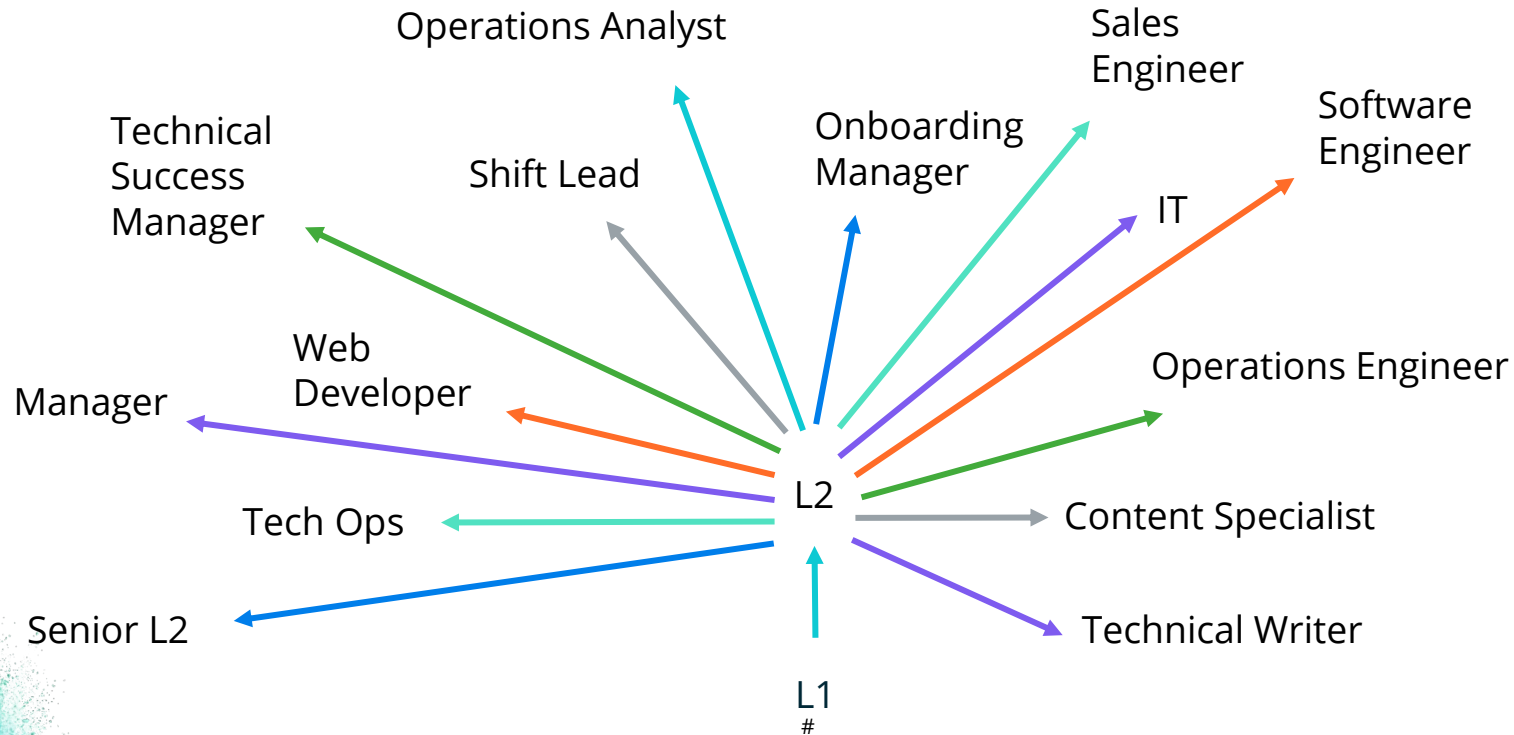
What we do

- **World class customer support**
 - Chat
 - Phone
 - Ticket
- Solving problems
 - Wordpress, plugins and themes
 - **File servers**
 - **DNS**
 - SSL
 - **Linux command line**
 - **Error codes**
- **Continuous learning and improvement**
- Support your teammates

*How does the Google IT Support Professional Certificate help me?

- You are already ahead of other candidates
- Proves you are willing to invest in yourself

Career Path at WP Engine





Thank you!